



# Sun<sup>™</sup> Learning CD-ROM



# Sun™ Learning CD-ROM Installation Guide

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## Sun™ Learning CD-ROM

Welcome to Sun's family of self-paced training courses, which combine an interactive learning experience and expert instruction from Sun Services. The course content delivered on this CD-ROM uses the functionality and features of your favorite Internet browser. In addition, Sun's CD-ROM learning products enable you to:

- Choose the learning atmosphere – Select the time, place, and pace at which you learn.
- Test your comprehension – Complete practice exercises and quizzes in each module.
- Select specific topics – Use the course navigation bar for easy navigation and selection of topics.

# Using The Sun™ Learning CD-ROM

To use this CD-ROM on:

**JDS, Solaris, or Windows 98 – SE platforms, follow these steps:**

1. Put the CD-ROM into the CD-ROM drive of your computer.
2. A CD-ROM window will open. Locate the index.html file.
3. Open the index.html file by double clicking on the file, or by right mouse selecting the file, then click Open.

**Macintosh platform:**

**To use this CD-ROM on a Macintosh platform you will be required to run Firefox as the browser.** This CD-ROM will not function using other browsers on a Macintosh platform. To launch the course and allow the Flash movie to play from the CD-ROM, follow these steps:

1. Press and hold down Ctrl key, left mouse click on the course (or Flash movie) that opens. A submenu will open.
2. Click Settings to access the Macromedia Flash Player Settings. You will be asked whether you will allow macromedia.com to access your camera and microphone. Click Always Allow.
3. Click Advanced. A new browser window will open to the Global Settings Manager at the macromedia.com site.
4. Click Website Privacy Settings. Select Always Allow.
5. Click Global Security Settings, enable check mark in box labeled Always Ask.

**Windows XP or 2000 platform, follow these steps:**

1. Put the CD-ROM into the CD-ROM drive of your computer. The CD-ROM should start automatically.
2. If the CD-ROM does not start automatically within Windows, open one of the supported Web browsers listed under Web Browser Requirements.
3. From the Browser Menu, click File / click Open / click Browse button.
4. Navigate to the root directory of the CD-ROM and locate the "index.html" file. Click index.html. Click Open.
5. In the Open window, click OK to launch the course.

**Windows XP, ONLY if Service Pack 2 is installed, follow these steps:**

*If Service Pack 2 is installed and if you get Security Warning Messages about "using Active Content from the CD-ROM" when launching and navigating through the Java courseware, follow these steps to disable the warning messages and correct the problem.*

1. From Internet Explorer, click Tools, click Internet Options tab, click Advanced tab. Scroll down to Security section, enable check mark in box labeled "Allow active content from CDs to run on My Computer."
2. From Internet Explorer, click Tools, click Internet Options tab, click Privacy tab. In the Pop-up Blocker section disable check mark in box labeled "Block pop-ups".

# Web Browser Requirements:

Operating System	Web Browsers
Solaris 8 and later	Mozilla 1.7 and later
JDS	JDS version 2 and later
Linux	Mozilla 1.7 and later
Mac OS 10.1 and later	Firefox 1.0 and later
Windows 98 – Windows SE	Mozilla 1.7 and later Netscape 7.1 and later Internet Explorer 6.0 Service Pack 1 and later
Windows 2000 – Windows XP	Mozilla 1.7 and later Netscape 7.1 and later Internet Explorer 6.0 Service Pack 1 and later

**All Web browsers must have this plug-in and these settings enabled for full functionality:**

- Java enabled
- JavaScript enabled
- Flash Player plug-in version 6 or later (Flash 8 is currently the most recent version and is recommended).

**NOTE:**

- Disable all pop-up blockers on the machine.

## Troubleshooting Tips

Problem	Solution
Nothing happens when I place the CD-ROM into the CD-ROM drive.	Open a Web browser, and access File from the browser menu located in the upper left corner of the browser. Select the File Open menu item and browse to the <code>index.html</code> file on the CD-ROM. Open this file with the browser.
The menu items on the CD-ROM do not work, or some of the items on the CD-ROM are not functioning.	This is due to problems with how the CD-ROM works with the Web browser you are using. If you experience any functionality problems when using the Mozilla or Netscape 7 browsers, close all instances of the browser and then restart the browser. The problems should be resolved. If you are using a different browser, download and install the latest version of the Mozilla browser for your platform from <a href="http://www.mozilla.org">http://www.mozilla.org</a> to obtain the best CD-ROM viewing experience. If you are still experiencing problems even though you are using one of the recommended browsers, contact the support site for assistance.

## Product Support

To order a catalog, contact your local sales representative, or in the U.S., call Sun Services at 1-800-422-8020.

If you have technical support issues, contact Sun Learning CD-ROM Support at [ses-cdrom-support@sun.com](mailto:ses-cdrom-support@sun.com)

For other support questions, visit Sun's Technical Support Center Web site at: <http://www.sun.com/service/contacting/solution.html>.

For additional application support, see the online help included with the course.

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