

# Adobe® Customer Support

## Technotes Summaries

File Name	Title/Description
AI_Text.pdf .....	Error "This file uses one or more fonts that are not available" When Opening Illustrator EPS File in Photoshop • <i>Troubleshooting guide for when fonts are substituted when opening a Windows Illustrator EPS file.</i>
BootFlop.pdf .....	Making a Bootable Floppy Disk (Windows 3.1x) • <i>Instructions for creating a bootable floppy disk in Windows 3.1x.</i>
CMYK_all.pdf .....	Photoshop CMYK JPEG Image Imports at Unexpected Size in Another Application • <i>Provides a workaround and explanation of why CMYK JPEG images resize in other applications.</i>
Duo_all.pdf .....	Exported Duotones Print an Extra Plate From Photoshop 3.0 and Later • <i>Provides steps to save a Duotone from Photoshop so Desktop publishing applications will print without the extra ink plate.</i>
Float.pdf .....	Floating Selection Changes in Photoshop 4.0 General Information • <i>Describes the differences between Photoshop 4.0 versus Photoshop 3.0.x for Floating Selections.</i>
GIFtrans.pdf .....	Transparency Options Unavailable When Exporting to GIF89a File Format in Photoshop • <i>Explains the steps required to access the Transparency options in the GIF89a plug-in.</i>
Growstub.pdf .....	Error "GROWSTUB... in module POINTER.DLL" or Mouse Freezes in Photoshop • <i>Workaround for mouse drivers &amp; Pointer.exe file that are incompatible with Win32s, mouse driver that's incorrectly referenced in the SYSTEM.INI file, a damaged mouse driver file, or when you have multiple WIN.INI and SYSTEM.INI files.</i>
Halfscrn.pdf .....	Photoshop Image Doesn't Print with Expected Custom Halftone Screen from Other Applications • <i>Details how to export a custom halftone screen with an image.</i>
Halftones.pdf .....	Understanding Digital Halftones • <i>Overview of Digital Halftones which covers basic terminology and concepts.</i>

<i>File Name</i>	<i>Title/Description</i>
Halo.pdf .....	Painting on Black CMYK Image Creates Halo Around Stroke in Photoshop 3.0 or Later <ul style="list-style-type: none"> <li>• <i>Describes how to prevent a halo effect when painting on a 100% Black background.</i></li> </ul>
ImagChng.pdf .....	Image Changes Size After Being Pasted into Photoshop Document <ul style="list-style-type: none"> <li>• <i>Explains why an image may resize when pasted to another image and steps to prevent resizing.</i></li> </ul>
KaiGoo.pdf .....	Unable to Open Photo CD Images in Photoshop After Installing Kai's Power Goo 1.0 in Windows 95 <ul style="list-style-type: none"> <li>• <i>Instructions to re-enable the Kodak Photo CD (*.pcd) file format option in the Files of Type pop-up menu in Photoshop's Open dialog box</i></li> </ul>
MinCfg.pdf .....	Running Photoshop 3.0.5 and Later in a Minimized Configuration in Windows 95 <ul style="list-style-type: none"> <li>• <i>Describes how to run a minimum configuration in Windows 95 for troubleshooting purposes.</i></li> </ul>
NoMove.pdf .....	Cannot Move Palettes or Select Tools Using Mouse in Photoshop <ul style="list-style-type: none"> <li>• <i>Covers basic troubleshooting for the mouse driver.</i></li> </ul>
OleAuto.pdf .....	Photoshop 4.0 OLE Automation Programming Guide <ul style="list-style-type: none"> <li>• <i>General overview of OLE automation basics and programming examples using Microsoft's Visual Basic to access OLE automation.</i></li> </ul>
Opacity.pdf .....	Creating Transparent Images in Photoshop <ul style="list-style-type: none"> <li>• <i>Describes common techniques to create transparent images.</i></li> </ul>
PageFlt.pdf .....	Error "Illegal operation, Photoshop caused a page fault in module <unknown>" in Photoshop 3.x or Later in Windows 95 <ul style="list-style-type: none"> <li>• <i>Common solution for Pagefault errors when working in Photoshop.</i></li> </ul>
PrgNT351.pdf .....	Program Errors in Photoshop 3.0 or Later in Windows NT 3.51 <ul style="list-style-type: none"> <li>• <i>Common solution for Program errors when working in Windows NT3.5.1.</i></li> </ul>
Printer.pdf .....	Questions to Ask Your Printer <ul style="list-style-type: none"> <li>• <i>Overview for how to prepare a print job. Explains the workflow from Photoshop to the press.</i></li> </ul>
Prog31x.pdf .....	Program Errors in Photoshop 3.0 or Later in Windows 3.1x <ul style="list-style-type: none"> <li>• <i>Common solutions for Program errors when working in Windows 3.1x.</i></li> </ul>
Prog95.pdf .....	Program Errors in Photoshop 3.0.4 or Later in Windows 95 <ul style="list-style-type: none"> <li>• <i>General troubleshooting guide for Program errors in Windows 95.</i></li> </ul>

<i>File Name</i>	<i>Title/Description</i>
ProgNT4.pdf .....	Program Errors in Photoshop 3.0 or Later in Windows NT 4.0 • <i>General troubleshooting guide for Program errors in Windows NT4.0.</i>
Safemode.pdf .....	Installing Photoshop in Safe Mode in Windows 95 General Information • <i>Describes how to use Safe Mode and what it does.</i>
Scan.pdf .....	Scanning Errors in Photoshop 4.0 in Windows 95/NT Troubleshooting Guide • <i>Basic troubleshooting guide for scanning errors in Win95/WinNT.</i>
Scanning.pdf .....	Scanning Basics • <i>General overview of Scanning theory and covers basic scanning issues.</i>
Screenin.pdf .....	Digital Screening Technologies • <i>Summarizes the different types of Digital screening technologies (e.g., Accurate Screens™, Balanced Screens™, and HQS Screens™)</i>
Type.pdf .....	Working with Type in Adobe Photoshop • <i>Discusses how Photoshop displays type and possible issues.</i>
Video.pdf .....	Installing Manufacturer and Model Specific Video Drivers in Windows 95 General Information • <i>Steps to install or change a video driver in Windows 95.</i>
Win32s.pdf .....	Win32s Errors in Photoshop Troubleshooting Guide • <i>A detailed troubleshooting guide for Win32s errors in Photoshop in Windows 3.1.x. Can also be used as a general guide for isolating other non-Win32s errors.</i>