Adobe® Customer Support

Transparency Options Unavailable When Exporting to GIF89a File Format in Photoshop

Issue

When you export a file using Photoshop's GIF89a Export plug-in, the transparency options are unavailable in the GIF89a Export dialog box.

Solution

Convert the file to Indexed Color mode before choosing File > Export > GIF89a.

Additional Information

Photoshop's GIF89a Export plug-in enables you to export and save RGB or Indexed Color files in GIF89a format. When you export an Indexed Color file, you can select one or more colors as transparent, designate an additional channel to use as a transparency mask, and select a transparency index color in the GIF89a Export dialog box. When you export an RGB file, these transparency options are unavailable.